



MANAGE YOUR REFERRAL ONLINE

IF YOUR GP REFERS YOU TO A HOSPITAL OR CLINIC, ASK IF YOU CAN BOOK THE APPOINTMENT ONLINE

- You can book your own appointment, on a date and at a time that is convenient for you, you can also choose the hospital or clinic that you want to go to
- Once you have booked your appointment, you can check your details, change your appointment or cancel it if, it is no longer needed
- The service is fast convenient and secure

If you are referred to a hospital or a clinic, you can book your appointment online, from <https://www.ebs.ncrs.nhs.uk/login>

You will need;

- Your booking reference number, which can be found at the top of booking letter
- The password you received at the time you received your booking letter
- Your year of birth

If you have been referred, and have forgotten your booking reference or password, please contact the practice. If you have any problems booking online, you can call the NHS appointment line on [034 5608 8888](tel:0345608888).

Phone lines are open;

- Monday to Friday - 8.00AM - 8.00PM
- Saturday/Sunday and on bank holidays - 8.00AM - 4.00PM

A full translation service is available and all calls are charged at local rates.

For more information about booking your appointment online, please visit the [Managing Your Referral page on the NHS website](#).

