



PHLEBOTOMY SERVICES IN WALTHAM FOREST

Phlebotomy services are now available from the following locations;

- Silverthorne Medical Centre, 2 Friars Close, E4 6UN, from 8.15am to 12.30pm Monday to Friday
- St James Health Practice, 47 St James St, Walthamstow, London E17 7NH, from 8.15am to 12.30pm Monday to Friday, with an afternoon clinic from 1.15pm to 5.30pm Monday to Friday also
- Langthorne Health Centre, 13 Langthorne Rd, London, E11 4HX, from 8.15 to 12.30 Monday to Friday mornings

BLOOD TESTS FOR CHILDREN AGED 10 AND ABOVE

Please use the adult clinics listed above, with the support of a parent or a guardian

BLOOD TESTS FOR CHILDREN AGED 9 AND UNDER

Please visit the outpatient's at Whipps Cross Hospital Tuesdays and Thursdays from 9.30am - 3.30pm

Waltham Forest residents referred for blood tests by L.L. Medical Care can now book blood tests online, if patients are unable to book their own appointment, a relative or carer can register to book on their behalf, blood tests can be booked online from;

<http://www.nelft.nhs.uk/services-wf-community-phlebotomy>

Please call between 2pm and 4pm to enquire about your test results.

Please allow a minimum of 1 week for test results to be available.

FRIENDS AND FAMILY TEST

Once a month, every practice in the UK has to submit the outcome of a patient feedback questionnaire, this can be done via;

- A link on the practice website
- By completing a questionnaire from one of our receptionists
- By completing a short questionnaire from our SMS service



PATIENT PARTICIPATION GROUP

Have your say about the services that are provided, is there anything you feel should be offered and is not, is there any way to improve the current facilities?

Please contact a member of the reception team to register and attend or download an application form from our PPG page on our website.

You can also collect a short PPG questionnaire from a member of our reception team, or complete it online from;

<https://www.surveymonkey.co.uk/r/RVZTVPN>.