WEBSITE ACCESSIBILITY

It is really important to us that as many people as possible can access the information on this website. Rather than create a different accessible version of this website we have tried to make one site useful to all visitors. Below you will find some general information that should help you to browse this website and many others too.

The BBC website has a fantastic section called "My web my way" detailing accessibility features and assistive technologies available for your computer, so that you can view BBC Online and the rest of the web in a more accessible way.

http://www.bbc.co.uk/accessibility/.

If you encounter specific problems relating to this website our website developers would love to hear from you. You can write to them directly at debra.garey@nhs.net or please do contact us and we will pass on your message.

MAKING YOUR WEBSITE MORE ACCESSIBLE

The five most popular web browsers are Google Chrome, Firefox, Internet Explorer, Apple Safari and Opera in that order.

BASIC ZOOM INSTRUCTIONS

This method works on most commonly used web browsers:

- Windows From the keyboard, you can increase or decrease the zoom value in 10% increments. To zoom in, press Ctrl+(+). To zoom out, press Ctrl+(-). To restore the zoom to 100%, press Ctrl+0 (zero).
- Mac To zoom in, press Cmd+(+). To zoom out, press Cmd+(-). To restore the zoom to 100%, press Cmd+0 (zero).

DETAILED ZOOM INSTRUCTIONS

Below you will find a step-by-step guide to zooming in on websites in your browser. If you have also changed the settings in your operating system and find that this does not magnify the text enough to be useful, then it is worth investigating screen magnification software.

These instructions are for use with the latest browser versions, however they may also work with other versions of the same web browser.

GOOGLE CHROME

In order to increase or decrease the zoom level of the currently displayed web page, you can use either the keyboard shortcuts (see table below) or access 'Zoom->Larger/Normal/Smaller' in the Chrome Page menu.

Page zoom level will be remembered for each unique domain, e.g. if you increase zoom for Google Search (http://www.google.com), zoom level will also be increased for Google Calendar (http://www.google.com/calendar). However, since Gmail (http://mail.google.com) is on a different domain, zoom level will remain unchanged in this example.

SHORTCUT ACTIONS

- Ctrl++ ?Increase zoom level.
- ?Ctrl+- ?Decrease zoom level.
- Ctrl+0 ?Set zoom level to default level.

ADJUSTING FONT FACE AND SIZE

There are a number of ways to adjust your font settings. Chrome natively supports changing of Fonts and Languages, including setting font face and size for:

- Serif Font
- Sans-Serif Font
- Fixed-width Font

To access these settings, open the Google Chrome Options, select the Under the Hood tab and click the Fonts and Languages button. The dialog that opens allows you to adjust your font settings (note: there is an open bug (1040) to allow these settings to override fonts specified in web pages).

In addition, there are a variety of Chrome Extensions that can be used to modify various font properties:

CHANGE COLORS

- Optional font family and font size configuration
- Ability to add new custom fonts

MINIMUM FONT

Allows you to set the minimum font size on all web pages

ZOOMY

Changes zoom level according to resolution & browser size.

HIGH CONTRAST AND CUSTOM COLOR SUPPORT

There are a number of steps you can take to configure Chrome to run with custom contrast and colors:

- Install a Chrome Extension which allows you to specify your own custom color combinations, for instance the Change Colors extension.
- Quick page action to apply/remove styling overrides on a per page, per domain or global basis (overriding Web page colors)
- Optional background, text, links and visited links color configuration
- Option for showing/hiding images
- Option for showing/hiding Flash objects
- Use a Chrome Theme for some control of the color scheme of the Chrome user interface. As an example, the BitNova Dark theme offers white text on a black background. The Chrome Extensions Gallery offers many other themes, with a variety of color combinations.

MOZILLA FIREFOX

You can zoom in and out of web pages including images with the following keyboard shortcuts:

- Press command++ to display the web page one size larger.
- Press command+- to display the web page one size smaller.
- Press command+0 (zero) to display the web page at its normal size.

The text in your browser window should now appear larger. Please note that you will have to make these adjustments for every website that you visit. However, Firefox will remember your settings, so you will only have to do this once for each site.

You can change the size of text only on any web page with Text Zoom you can select as follows:

- On the menu bar, click the View menu, then go to Zoom.
- Select Zoom Text Only, which will make the controls only apply to text, not images.
- The following keyboard shortcuts control text size when Text Zoom is selected:
- Press command++ to increase the text size.
- Press command+- to decrease the text size.
- Press command+0 (zero) to reset the text size to the web page's default size.

Note that some web pages may display incorrectly if you increase or decrease the text size.

MICROSOFT INTERNET EXPLORER 8.0 AND ABOVE

Internet Explorer Zoom lets you enlarge or reduce the view of a webpage. Unlike changing font size, zoom enlarges or reduces everything on the page, including text and images. You can zoom from 10% to 1000%.

- Open Internet Explorer by clicking the Start button. In the search box, type Internet Explorer, and then, in the list of results, click Internet Explorer.
- On the bottom right of the Internet Explorer screen, click the arrow next to the Change Zoom Level button Picture of the Change Zoom Level button.
- To go to a predefined zoom level, click the percentage of enlargement or reduction you want, or to specify a custom level, click Custom. In the Percentage zoom box, type a zoom value, and then click OK.

NOTES

- If you have a mouse with a wheel, hold down the Ctrl key, and then scroll the wheel to zoom in or out.
- If you keep clicking the Change Zoom Level button Picture of the Change Zoom Level button, it will cycle through 100%, 125%, and 150%, giving you a quick enlargement of the webpage.
- From the keyboard, you can increase or decrease the zoom value in 10% increments. To zoom in, press Ctrl+(+). To zoom out, press Ctrl+(-). To restore the zoom to 100%, press Ctrl+0.

OPERA

Opera's zoom feature is visually accessible on the progress bar as a list of increments from 20% to 1000%. Zooming with the keyboard offers the same range, but also includes all the stepped increments in between. You can see this impressive range if you hold down a zoom key to scan from one extreme to the other.

With the keyboard, there are 5 keys for quickly zooming a document. They are: 6, 7, 8, 9, and 0.

- Zoom using 10% increments: zoom in 0, zoom out 9 (or use + and on your number pad)
- Zoom using 100% increments: zoom in 8, zoom out 7
- Snap page back to 100% (normal) 6, (or use * on your number pad)

There are comprehensive accessibility instructions on the Opera website

Please read our GDPR Privacy Policy carefully, as it contains important information about how we use the personal and healthcare information we collect on your behalf.

STATEMENT UPDATED ON Saturday, 26 October 2019, NEXT REVIEW DATE ON MONDAY 26TH OCTOBER 2020