

**LANGTHORNE HEALTH CENTRE  
13 LANGTHORNE ROAD  
LONDON, E11 4HX  
TELEPHONE NUMBER: 0208 539 2585**



**L.L. MEDICAL CARE LTD (AGARWAL &  
AGRAWAL PRACTICE)**  
Waltham Forest Primary Care Trust

## **REQUEST FOR RE-REFERRAL TO A HOSPITAL APPOINTMENT**

When doctors at this practice refer patients to a hospital, **1 in every 8 patients fails to attend their first appointment.** This will delay diagnosis and treatment of your medical problem (s) and make the waiting time longer for other patients.

You have asked your GP to complete another referral because the hospital has informed us that you did not attend your outpatient appointment.

L.L. Medical Care Ltd are trying to better understand why people do not attend to see if there are things we can do to reduce missed appointments for the following reasons;

- The average cost of one missed outpatient attendance is approximately £265
- 6.9 million hospital outpatient appointments in England are missed each year

Please make sure that you attend your hospital appointments, and contact the hospital to cancel any appointments if you cannot attend.

Please complete the following information in order to request a re-referral;

Your Name: \_\_\_\_\_  
Date Of Birth: \_\_\_\_\_  
Clinic Missed: \_\_\_\_\_  
Date Of Clinic Appointment: \_\_\_\_\_  
Reason For Missing This Appointment: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Please return this form to one of our receptionists - the doctor will arrange another referral if appropriate.

Many thanks

L.L. Medical Care Ltd