

**DR SHOBHA AGARWAL
DR VASU DEO AGRAWAL**

**L.L. MEDICAL CARE LTD (AGARWAL & AGRAWAL PRACTICE)
LANGTHORNE HEALTH CENTRE
13 LANGTHORNE ROAD
LONDON
E11 4HX**

TELEPHONE NUMBER: 0208 539 2585

FAX NUMBER: 0208 539 3865

EMAIL ADDRESS: WFCCG.DISCHARGE86625@NHS.NET

STATEMENT OF PURPOSE – REVIEWED JUNE 2018

“Our main purpose is to provide all patients registered with our practice with health care that is of high quality. This should be delivered with a patient centred, safe and respectful approach and should be clinically sound”

WHAT IS A STATEMENT OF PURPOSE?

A statement of purpose is a document that includes a standard set of information about a service, the statement describes;

- The provider’s aims and objectives
- The kind of services required
- The health or care needs the service sets out to meet
- The locations if where the services are actually provided or provided from
- The details of the provider, including their legal status, and any manager (s), including the address for the service for all registered persons

Under the Health and Social Care Act (The Care Quality Commission (registration) Regulations 2009 Part 4), the registering body (L.L. Medical Care Ltd) is required to provide to the Care Quality Commission is a statement of purpose

PART 1 – PROVIDER'S NAME AND LEGAL STATUS

Full name: L.L. MEDICAL CARE LTD (AGARWAL & AGRAWAL PRACTICE)
CQC Provider ID: 1-535054296
Legal Status: Partnership

Providers address, including for serve of notices and other documents;

Business Address;

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**TELEPHONE NUMBER: 0208 539 2585
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REGISTERED MANAGER EMAIL ADDRESS: SHOBHA.AGRAWAL@NHS.NET

L.L. MEDICAL CARE LTD (AGARWAL & AGRAWAL PRACTICE) – 3 PARTNERS,

**Dr. Shobha Agrawal: MBBS (1972), FPC (1977), DRCOG (1977), MRCOG (1980),
VTS (1992) Diploma In Medical Therapeutics (1996)**
**Dr. Vasu. Deo Agrawal: MBBS (1971), DCH (1976, Ireland), DCH (1976,
Glasgow), DPD (1992), VTS Training (1982)**
**Dr. Bhavana Agrawal: MBBS (2002), MRCGP (2001) DRCOG (2009) Bsc (Hons)
2000)**

PART 2 – AIMS AND OBJECTIVES

1. Overall to improve the health outcomes and well-being of the patients that we care for
2. To provide care that is of high quality to our patients
3. To ensure that the services we provide are done so with a confidential and safe environment
4. To treat our patients with courtesy, dignity and respect at all times, irrespective of their ethnic origin, religious beliefs, personal attributes or the main nature of their problem
5. To treat our patients as individuals and involve them in decisions made regarding their treatment
6. To listen to our patients concerns and support them in times of need
7. To work in partnership with our patients and their families' or carers
8. To work effectively with other agencies and teams providing care for our patients so that their health outcomes and well-being are being optimised. This means being a good team member and collaborating well with other members of the multi-disciplinary team
9. To encourage our patients to communicate with the practice on the services that we offer through surveys and our Patient Participation Group
10. To ensure that all members of the practice team, whether clinical or non-clinical, are competent and have the right skills to complete their duties to achieve the required good standard of care
11. To be an organisation that is responsive to the needs of our patients, staff and students so that we can meet their needs
12. To ensure that our medical record keeping, written communication, verbal communication, trust and confidentiality are all held in high regard and executed to a good standard
13. To take care of our staff and to protect them from abuse and to have a zero tolerance approach to all forms of abuse
14. As a family practice, to provide our patients and staff with a safe environment that is friendly and is in a way in which they can be listened to and express their concerns
15. To optimise the performance against key targets and core standards
16. To safeguard both children and vulnerable adults, by ensuring that all staff receive the appropriate training
17. To reduce the risk in all areas of clinical and non-clinical aspects of our work and have the correct systems in place to learn and to improve when "significant event" occur.
18. To ensure effective management and governance systems

PART 3 – LOCATIONS

The sole location is: **Langthorne Health Centre**

The name and the address of the provider is;

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**Registered Practice Manager – L.L. Medical
Care Ltd:**

Dr. Shobha Agarwal

Email: Shobha.agarwal@nhs.net

Practice Manager – L.L Medical Care Ltd:

Debra Garey

Email: Debra.Garey@nhs.net

Assistant Practice manager – L.L Medical Ltd:

Humaira Sohail

Email: Humaira.sohail@nhs.net

L.L. Medical Care Ltd (Agarwal & Agrawal Practice) is located within a Community Health Centre called "Langthorne Health Centre" in Leytonstone, east London. The area surrounding the health centre has benefitted from the regeneration that occurred during the Olympics, held in Stratford of 2012.

The practice is located within the primary care section of the health centre and is comprised of 6 consultation and treatment room. It is all on one level with a central shared waiting room for patients.

There is onsite parking for both staff and patients, the building has disabled access and disabled toilet facilities, and baby changing facilities.

The health centre itself has an in-house pharmacy and numerous other rooms used by other multiple community health services, which benefits our practice population immensely.

The practice itself in recent years, been involved in the teaching of undergraduate medical staff from the Barts and The Royal London Medical College and the students are able to function well within our premises.

CQC SERVICE USER BANDS

The people that will use the above location – **The whole population**

THE SERVICE TYPES PROVIDED AT THIS LOCATION

- Doctors Consultation Services (DCS)
- Doctors Treatment Services (DTS)

THE REGULATED ACTIVITIES PROVIDED AT THIS ADDRESS;

- The treatment of disease or injury
- Minor surgical procedures
- Diagnosing and screening procedures
- Maternity and midwifery services

PART 4 – REGISTERED MANAGER DETAILS

Providers address, including for serve of notices and other documents;

BUSINESS ADDRESS;

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REGISTERED MANAGER EMAIL ADDRESS: SHOBHA.AGRAWAL@NHS.NET

The location managed by the registered manager is the premises of L.L. Medical Ltd (Agarwal & Agrawal Practice) at LANGTHORNE HEALTH CENTRE. There is only one location to manage.

REGULATED ACTIVITIES MANAGED BY THIS MANAGER;

- The treatment of disease or injury
- Minor surgical procedures
- Diagnosing and screening procedures
- Maternity and midwifery services